

YELLOW BUSES BOURNEMOUTH NIGHTLY BUSINESS REPORT

Serving Bournemouth, Poole, Christchurch and East Dorset for over years. Night Bus Services. Everything you need to know . Bournemouth - Bournemouth Airport via Rail Station, Winton, Moordown, Parley and Aviation Business Park.

In addition, the Freeway analytics and reporting is very comprehensive and handles the requirements for DVSA Earned Recognition, which is something we want to get involved in. Sector News. There was 98 per cent overall satisfaction in Bournemouth and Poole among bus pass holders, compared with 87 per cent among fare-payers. The company carries just under 15m passengers a year with its vehicles operating nearly five million miles across the Bournemouth, Poole, Christchurch and East Dorset area. The least satisfied age group was ages AROUND nine out of 10 passengers are satisfied with their trips on both Morebus and Yellow Buses " but the number who said they were receiving value for money was much lower. Of course there is much to do and we are working hard all the time to improve our services. For both companies, 86 per cent of passengers were satisfied with journey times. Services across Dorset include the popular holiday destinations of Bournemouth, Poole and Christchurch. We are delighted that we can enable Bournemouth Transport Ltd and its employees to pursue a promising way forward and wish them every success. We have injected fresh capital into the company and will be looking to invest in our staff, fleet and systems going forward. The percentage of passengers satisfied with value for money was lower " 68 for Morebus, with three per cent very dissatisfied, and 59 for Yellow Buses, with 11 per cent very dissatisfied. Squire said: "This puts the local management team firmly in the driving seat. Eighty-two per cent of passengers in that age group were satisfied, compared with 93 per cent in aged The national report, for Transport Focus, surveyed passengers on Morebus services and on Yellow Buses, with results weighted to represent the population. We are now masters of our own destiny. The research was done last autumn when roadworks on the A Spur Road and at Hunger Hill in Poole were causing congestion across the bus network. Eight per cent of passengers said the behaviour of other passengers made them worried or uncomfortable. Managing director David Squire, commercial director Simon Newport, and service delivery director Phil Pannell, are now equal shareholders. Commuters were less satisfied than those travelling for other purposes " 86 per cent compared with 95 per cent. Satisfaction with punctuality was 75 per cent for both companies. It became clear very quickly that Freeway was much more comprehensive and could be used to underpin some major improvements in the management of the fleet and assets generally. Engineers complete inspections and raise job cards using smartphones or tablets and the central Freeway system is automatically updated in real time; as is job closure. The software automates paperwork and administration tasks to boost efficiency and reduce costs, as well as improving working practices and providing useful performance analytics and reports. Maintenance management The Freeway system will be used to manage the maintenance of not just vehicles but also workshop equipment. Yellow Buses said it needed a more comprehensive system offering improved cost control and fully integrated mobile working. Asked about the factors affecting their journey time, 28 per cent cited traffic congestion; 22 per cent mentioned passenger boarding time; 10 per cent roadworks; six per cent waiting too long at stops; three per cent said the driver went too slowly; and two per cent cited bad weather. The mobile working is not just for engineering but also for management tasks and, for example, we can authorise purchasing requests on a mobile. Also included in the sale is Vintage Yellow Buses Ltd, an associated non-trading company. Among the other findings: Holders of free passes were more satisfied than those who paid for their journeys. An annual survey found Morebus pulling ahead of Yellows as the operator that best satisfied local passengers. Bournemouth Transport Ltd BTL , which trades as Yellow Buses and Yellow Coaches, was bought by three members of the senior management team following a decision by French-owned RATP Dev to review its operations in the UK and to concentrate on its London franchise operation, as well as its sightseeing and coach businesses. Passengers with a disability were less satisfied than passengers overall " 87 per cent compared with 91 per cent.